



## TELEMARKETING NO CALL COMPLAINT FORM

Missouri Attorney General  
Jeremiah W. (Jay) Nixon

www.ago.mo.gov  
1-866-NOCALL1 (1-866-662-2551)

If you believe a telemarketer has illegally called you under the Missouri No Call law, please complete and mail this form to:  
Missouri Attorney General Jay Nixon • No Call Missouri • 720 Olive St., Suite 2150 • St. Louis MO 63101

### INFORMATION ABOUT CONSUMER

ARE YOU ON THE MISSOURI NO CALL LIST? ☐ YES ☐ NO

If you are **not** on the No Call list, you can register for the next list that will be sent to telemarketers.  
Sign up on the Web at [www.ago.mo.gov](http://www.ago.mo.gov) or by phone at 1-866-662-2551. (The Attorney General's Office cannot act on your complaint under the Missouri No Call law if you have not registered for the list.)

YOUR NAME \_\_\_\_\_  
LAST FIRST MI

ADDRESS \_\_\_\_\_  
STREET CITY MO. ZIP

COUNTY \_\_\_\_\_ HOME PHONE NO. TELEMARKETER CALLED ( ) -

YOUR WORK NUMBER ( ) -

### INFO ABOUT TELEMARKETER

NAME OF BUSINESS SELLING PRODUCT/  
SERVICES THAT COMPLAINT IS AGAINST \_\_\_\_\_

COMPANY'S PHONE NO. ( ) - STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

### INFORMATION ABOUT PRODUCT OR SERVICE

DATE OF CALL \_\_\_\_\_  
(MM DD YY) MONTH DAY YEAR

TIME OF CALL \_\_\_\_\_  
(CHECK ONE) ☐ AM ☐ PM

LENGTH OF CONVERSATION \_\_\_\_\_  
(IN MINUTES)

PRODUCT OR SERVICE OFFERED \_\_\_\_\_

BRIEFLY DESCRIBE YOUR COMPLAINT \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## TELEMARKETING NO CALL COMPLAINT FORM: BACK PAGE

INFORMATION ABOUT  
SOLICITATION, TELEMARKETER

**PLEASE CHECK  
BOXES THAT  
APPLY TO THE  
SOLICITATION,  
TELEMARKETER**

☐ Phone number or message was saved on Caller ID, message machine or another service.

☐ Telemarketer was told phone number is on No Call list.

What did telemarketer say? \_\_\_\_\_

☐ Caller identification was blocked by telemarketer.

☐ Call was made to a residential phone number on the Attorney General's No Call list.

☐ You previously bought goods or services from the company.

When and what did you buy? \_\_\_\_\_

☐ Telemarketer used threatening, intimidating or profane language.

☐ Telemarketing message was a recording — no "live" person greeted you.

**Within the first 30 seconds of the call, the telemarketer:**

☐ Identified himself.

☐ Identified the company he represents.

☐ Asked whether you wanted to listen to the sales pitch.

☐ Explained the purpose of the call.

☐ Clearly and simply described what he was selling.

☐ Immediately ended the call if you said you were not interested.

☐ Company has called before and was told not to call back.

What date was this (MM DD YY)? \_\_\_\_\_  
MONTH DAY YEAR

☐ I would be willing to testify in court regarding this complaint.

YOUR  
VERIFICATION

**The above information is true and accurate to the best of my knowledge.**

\_\_\_\_\_  
**YOUR SIGNATURE**

\_\_\_\_\_  
**DATE**